**Shabbir Malik Awan**

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**OBJECTIVE**

**To achieve a prosperous life and challenging position in a reputable organization through hard work, discipline, honesty and sincerity with the organization.**

**EDUCATION**

**BSCS (4 Year)**

2001-2006 Bachelor of Sciences in Computer Science

Faculty of IT, University of Central Punjab (PICS)

**AWARDS**

**Award: Most Valued Professional of the Year, 2014**

Team Lead, SigmaTec Solutions Pvt. Ltd

**Award: Best Quality Assurance Engineer (April - June 2014)**

As Software Quality Assurance, SigmaTec Solutions Pvt. Ltd

**Award: Best Quality Assurance Engineer (January - March 2014)**

As Software Quality Assurance, SigmaTec Solutions Pvt. Ltd

**Award: Best Quality Assurance Engineer (April - June 2013)**

As Software Quality Assurance, SigmaTec Solutions Pvt. Ltd

**Award: Best Quality Assurance Engineer (October - December 2012)**

As Software Quality Assurance, SigmaTec Solutions Pvt. Ltd

**Award: Best Quality Assurance Engineer (April - June 2012)**

As Software Quality Assurance, SigmaTec Solutions Pvt. Ltd

**CERTIFICATION**

**Quadient Certified Document Design Developer**

* Inspire Content Manager Basic Product Version 14.0
* Inspire Designer Basic Product Version 14.0
* Inspire Designer Advanced
* Inspire Interactive Advanced

**Work Experience 7/2015 – Till Date MACROSOFTInc Pakistran**

**Job Description (**Sr**.** Software Quality Assurance Engineer)

* Design and executive test plans
* Execute Test Cases to ensure that applications are built according to specifications.
* Execution and verifying applications in various environments.
* Working with product designers and developers at all stages to promote quality
* Detect software failures so that defects may be discovered and corrected.
* Reporting Bugs & Improvements in bug tracking tool (i.e. JIRA).
* Coordinate with development team for the resolution of critical issues.
* Perform application security audits.

**Main Project**

**US BASED –** [**ASI Computer Systems | ASI SmartBook Software**](http://theresumator.com/about-us/) **Advertising Specialty Industry |July 2015 to till Date**

**MACROSOFTIn Pvt. Ltd.**| www.macrosoftinc.com/

Here I am working with US VP of Engineering, Development Manager & Team, BA Team on their Solution application to ensure the quality of this product. Also ensuring the requirements, defects and test plans are captured, owned and acted upon during the development process. ASI SmartBooks is the business management software that allows your company to manage all intricate business processes with a single, flexible, powerful business application – integrating accounting, sales, marketing, order entry, inventory, purchasing, shipping, reporting, and product sourcing from ESP into one application. ASI SmartBooks equips you with the best industry-specific software, providing insights vital to your success. ASI SmartBooks has been designed on a state-of-the-art-technology platform using the latest version of the most powerful database available, Microsoft’s SQL server. With a few clicks you can accomplish the daily tasks that keep your business operating smoothly. ([www.asicomp.com/ASISmartBooks/product.aspx](http://www.asicomp.com/ASISmartBooks/product.aspx))

**Work Experience 2/2012 – 7/2015 SIGMATEC SOLUTIONS (PVT) LTD.**

**Job Description (**Sr**.** Software Quality Assurance Engineer)

* Schedules projects and ensures they are completed within time, and according to internal or external customer satisfaction.
* Assist with task breakdown, project planning for some project before it starts, or take the part as appropriate in monitoring and controlling during the project execution.
* Collect and analyze key project data on a daily/weekly/milestone basis and report to Project Manager and to Chief Executive Officer
* Ensure that all project-related documents are produced in a timely fashion, kept up to date and are made accessible to project.
* Design and executive test plans
* Execute Test Cases to ensure that applications are built according to specifications.
* Execution and verifying applications in various environments.
* Working with product designers and developers at all stages to promote quality
* Detect software failures so that defects may be discovered and corrected.
* Reporting Bugs & Improvements in bug tracking tool (i.e. JIRA).
* Coordinate with development team for the resolution of critical issues.
* Perform application security audits.
* Provide application instructions for users.
* Producing and prioritizing bug reports.
* Develop and document application test plans based on software requirements and technical specifications
* Participate in application planning meetings.

**Main Projects**

**US BASED -** [**Resumator | Performance Recruiting Software**](http://theresumator.com/about-us/) **|Feb 2014 to till Date**

**SigmaTec Solutions Pvt. Ltd.**| www.sigmatec.com.pk

Here I am working with US Director of Engineering, Development Manager & Team, Design Team on their Hiring Management Solution application to ensure the quality of this product. Also ensuring the requirements, defects and test plans are captured, owned and acted upon during the development process. The Resumator is leading recruiting platform that enables you to swiftly find the best talent ideally suited to your business and position. Specialties are ATS (applicant tracking system), recruiting platform, hiring solution, staffing, social recruiting, hiring software. ([www.theresumator.com](http://www.theresumator.com))

**US BASED -** [**Resumator |**](http://theresumator.com/about-us/) **Fraud Investigation |Dec 2014 to till Date**

**SigmaTec Solutions Pvt. Ltd.**| www.sigmatec.com.pk

Here I am working with US Fraud Analyst and leading the Pak Fraud Analyst Team to recognize fraud cases (Fake jobs, Spam customers, Spammer accounts, Job blasting cases, Event management firms, Recruitment firms, Fake websites, Spam emails provider etc.). On daily basis many scammers hit Resumator that involve fake job listings. These scammers uses the job listing to get job seekers to provide personal information including their social security number, credit card information, and/or bank account information. In addition, fake job scams often attempt to get job seekers to wire money from their bank, send money via Western Union. We identify and close such customers on daily basis. ([www.theresumator.com](http://www.theresumator.com))

**US BASED - Forensic Laboratory System Deployment (Punjab Forensic Science Agency) |Feb 2012 to Jan 2014**

**SigmaTec Solutions Pvt. Ltd.**| www.sigmatec.com.pk

Worked closely with the US Development Manager & Team, Business Analysts and Clients (Users) of project to ensure that requirements, defects and test plans are captured, owned and acted upon during the development process. Also ensuring the quality of Forensic laboratory services present support to crime investigation, prosecution, courts and Evidence management system (Identification, recovering, preserving, processing and submitting conclusive evidence in courts of law). ([www.rjleegroup.com](http://www.rjleegroup.com))

**US BASED - Forensic Laboratory Information System (Washoe County Sheriff) | Feb 2012 to Jan 2014**

**SigmaTec Solutions Pvt. Ltd.** | www.sigmatec.com.pk

Here I was ensuring the quality of Washoe Forensic Lab with teams of Software Engineers, Interface Designers and Quality Assurance Officers. The system provides investigative support with a full service crime scene unit within in the Forensic Investigation Section (FIS). The scientific disciplines range from DNA, Toxicology, Controlled Substances, Firearms and limited trace evidence analysis. The Breath Alcohol Section provides support for the Breath Alcohol instruments. The Evidence Section houses all the evidences submitted to the Forensic Science Division from their user agencies. ([www.rjleegroup.com](http://www.rjleegroup.com))

**US BASED – Crime Laboratory Services | Feb 2012 to Jan 2014**

**SigmaTec Solutions Pvt. Ltd.** | www.sigmatec.com.pk

Here I worked with US Quality Assurance Team to maintain the quality of project deliverable as per client agreement. Systems deals with evidences submitted for forensic science division examinations. The Evidence Section receives blood, urine and coroner samples for toxicology, narcotics for drug analysis, weapons for firearms testing, and clothing for trace and serology examination. Evidence is also submitted for DNA testing, fingerprinting, arson examination, tool mark testing and shoeprint comparison. A forensic investigation is used for nearly all investigations, like shoe, tire, and tool impression casting; crime scene rough sketches that are digitized for court presentation diagrams; and many others.

**SCHOOLFOCUS US Project** |Oct 2013 to Dec 2013

**SigmaTec Solutions Pvt. Ltd.** | www.sigmatec.com.pk

During this period I was actively involved in the process development for the Engineering departments of the company and assure the quality of School Focus system. School Focus is about to add students with their parent email addresses, import photos and send these photos to parents. Further, Parents can also share these photos to their friends and family members.

**LandroLive Cams** |Oct 2013 to Dec 2013

**SigmaTec Solutions Pvt. Ltd.** | www.sigmatec.com.pk

Worked as Quality Assurance Engineer in it. Perform coordination in teams and ensured timely deliverable. LandroLive Cams is about to add and view the camera streaming those are connected with the local network. User can record with the camera and can use the PTZ controls on it.

**Work Experience 09/2008 – 02/2012 FAYSAL BANK LTD.**

**Job Description (**Support & Quality Assurance Officer)

* Deployment & testing of Core Banking System (SYMBOLS).
* Deployment & testing Lotus Notes 6.3 & 6.5 & 7.3 & 8.5 in all branches.
* Installation & testing of core banking system (TCSS) used in Ex-RBS Branches.
* Installation & testing of Citrix client end application.
* Installation, testing & configuration of western union application (desktop and web).
* Installation & testing ECIB (Electronic Credit Information Bureau) application of State Bank of Pakistan.
* Installation, testing & configuration of Access Software for Visa Debit Card.
* Installation, testing & configuration of SGI (SMS Gateway Interface) for SMS alerts on each transaction.
* Handling all software related complains through our ALEXXO Portal.
* Installation & testing of LIMS (Auto Leasing Software of FBL).
* Insight ATM software installation & testing.
* Deployment & testing of Seibel Financial Application in branches.
* Installation & testing of MIFT (Call Recording Application) for call center.

**TeCHNICAL SKILLS**

* Created Automation scripts in data driven Automation model using Selenium and developed EXCEL based scripting
* Selenium IDE
* Selenium RC
* Selenium Web Driver
* Working knowledge on QTP 10 descriptive programming and VB Scripting.
* Working knowledge on LoadRunner.
* Tested web services using SoapUI.

**TOOLS**

* TestRail (Test case management tool)
* TestLink (Test case management tool)
* JIRA
* Confluence
* Snagit
* ALEXXO (Service Desk Portal)

**BEYOND WORK AND ACADEMICS**

President of SigmaTec Social Activities and entertainment. Keeping the employees active in some social activities, get-together, social events/festivals etc.

**REFERENCES**

Any further references will be furnished on request.